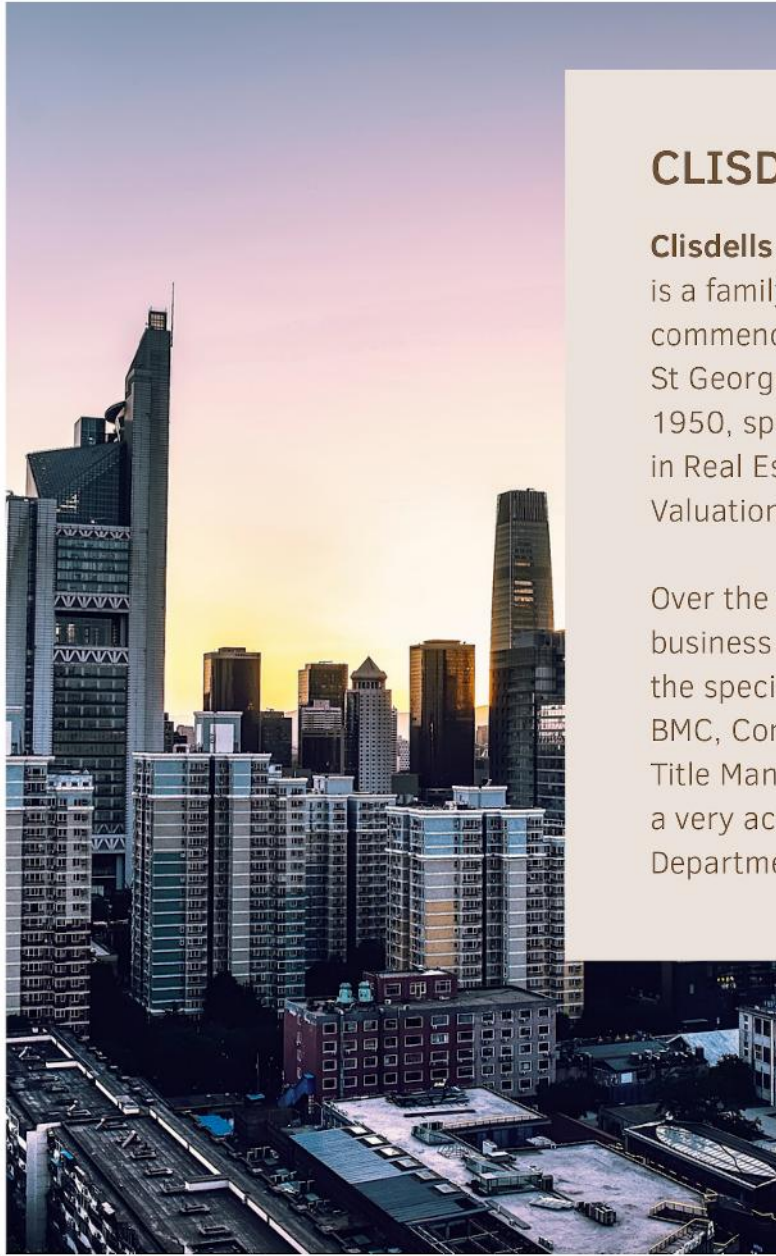


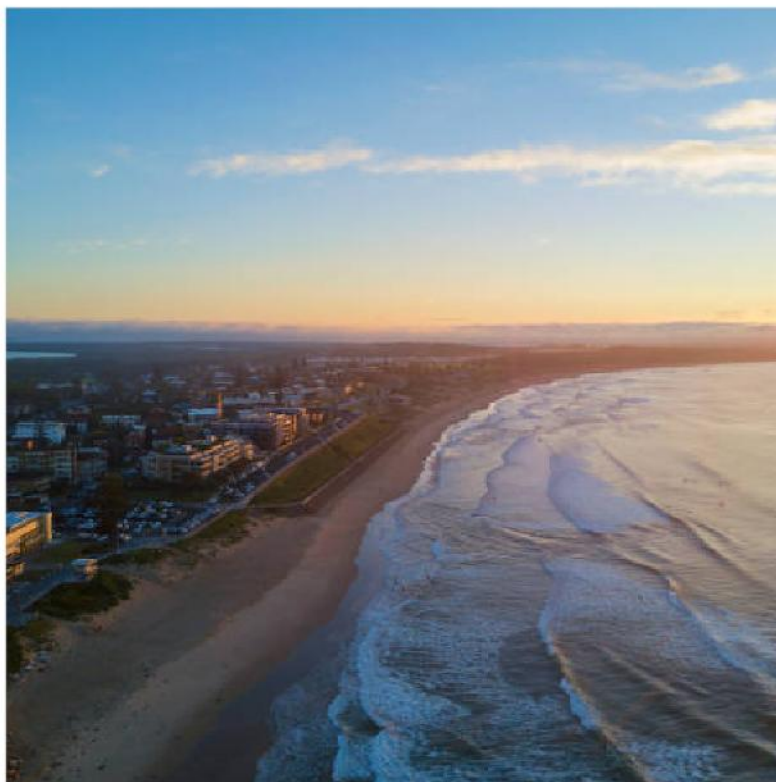
CLISDELLS



CLISDELLS HISTORY

Clisdells Strata Management is a family-run business that commenced operations in the St George – Sutherland area in 1950, specialising, at that time, in Real Estate Sales and Valuations.

Over the years our business model has evolved into the specialist fields of Strata, BMC, Community and Company Title Management, together with a very active Valuations Department.





STRATA, COMMUNITY & COMPANY TITLE SCHEMES MANAGEMENT

Clisdells have a select Strata, BMC, Community and Company Title schemes portfolio of over 1400 buildings located throughout the Sydney metropolitan area, extending as far as Jindabyne in the south. We are proud to acknowledge that three of the buildings which we manage appeared in the Financial Review top 10 list of "Sydney Apartments with the Highest Capital Gain Over Ten years."

Although we do have many large prestigious buildings in our portfolio, we do cater to the small to medium size strata schemes, many of which are in the St George and Sutherland area. This is reflected in the fact that eighty percent of our management staff is dedicated to this area.

The portfolio is managed by 16 full-time strata managers and supported by a further 45 support staff involved in clerical, insurance and accounting functions.

GOALS

Clisdells is dedicated to providing a top level of service to its clients – at a very competitive price. We are committed to:

1. Administering Strata, BMC, Community and Company title schemes for the benefit of the proprietors;
2. Ensuring that the provisions of the Strata Schemes Management Act 2015, Community Land Management Act 2021, Property Stock & Business Agents Act and any Company Memorandums are complied with.
3. Assisting our clients with problems, queries and providing expert advice.
4. Transparency





WHY CLISDELLS?

Here are some of the reasons why Clisdells are a different to our competitors:

Customer Centric Model

We deliver a personalised approach to Management. Your assigned Strata Manager will provide you with expert advice and assistance with day to day Management of your scheme.

Each Manager has a Personal Assistant to assist and ensure calls are answered the first time, meaning availability and more attention to your property.

Over 70 years of experience

Our name is our legacy. With over 70 years of experience and knowledge, we empower Owners to manage their most valuable asset! We understand that every scheme is unique and offer customised service tailored to individual needs.

Transparency!

Clisdells is a family run business. We don't have shareholders to report to. Our clients are always at the forefront of all we do.

24/7 Availability

We understand the importance of being available to our clients when they need us most. We offer an in-house after-hours service should you require assistance for emergencies. Our trained staff will offer advice and provide assistance in engaging trades when you need us most.

Digital Services

Clisdells is always looking at evolving technologies and how we can implement them to make lives easier for our Owners or improve the assets we manage.

- The Clisdells Online Portal allows Owners to download pertinent documentation in relation to the scheme, right at your fingertips. Think Agendas, Minutes, Building Plans, Insurance Documentation.
- Electronic Voting Platform, allows Owners/Shareholders to vote electronically, when they are not available in person.
- More way to attend meetings. In person, Teleconference, Zoom, Microsoft Teams!



CLISDELLS AND ANGEL FLIGHT

Angel Flight Australia is a charity which coordinates non-emergency flights to assist country people to access specialist medical treatment that would otherwise be unavailable to them because of vast distance and high travel costs.

Most of our clients are unaware that Clisdells is a supporter and member of *Angel Flight* through our Managing Director, Peter Clisdell being a volunteer pilot and aircraft owner. Peter has logged hundreds of hours flying time for Angel Flight while transporting patients to and from sometimes remote locations, for treatment in Sydney hospitals.

Clisdells is fortunate to have a successful business, thanks to our clients and the dedication of our staff. This in turn enables us to continue to provide material support for this worthwhile charity.



CONTACT INFORMATION

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